



Air Headz Bouncy Castles Hire Terms & Conditions

Covid-19 Hires:

We are offering basic hires for a selection of our inflatables (no soft play hires at the moment) however please note our terms of hire have been extended for the safety of our customers and ourselves during the Covid-19 pandemic. These terms MUST be signed, agreed and adhered to by yourself, the hiring customer.

- Inflatables will ONLY be set up in private back gardens with gated and clear access to the inflatable site. We will NOT enter any other part of the property or move anything in order to set/pack up.
 - The inflatable is to be used by the HOUSEHOLD members solely. Under NO circumstances must you invite other family members/neighbours or anyone from outside of your household to use the equipment.
- .We are adhering to social distancing measures and you MUST also do so whilst we are on site.
- We only accept hires where inflatables will be set up on grass.
 - The inflatable cannot be moved whilst on hire, however this is already a standard procedure.
 - Access MUST be clear with the gate open PRIOR to our arrival.
 - Customers MUST remain inside the house whilst the inflatable is being set up and already be back inside and off the inflatable by the arranged collection time so it can be taken down safely adhering to social distancing.
 - If an outdoor socket isn't available then access to a socket MUST be available for you to plug in one of our extension leads without us entering ANY part of your property.
 - Payments MUST be made in full online or via BACS PRIOR to the hire to avoid any contact. We will not be able to accept any cash or cheque payments on the day.
 - You MUST agree to these terms and conditions PRIOR to the hire these are available on the website to read and will be emailed to you to read and sign. These won't be signed on a paper copy as we would normally do on the day, this is to reduce the risk of contact.
 - The inflatable will be disinfected before and again upon delivery then after collection left in storage for a minimum of 5 days before being cleaned thorough ready for hire again.
 - You MUST inform us upon booking if anyone in your household is showing any symptoms of Coronavirus or have had any symptoms in the past 14 days.

- If any member of the household starts to develop symptoms of the Coronavirus during the hire period then the use of the inflatable MUST cease immediately and we must be informed straight away.
- We will be performing extra sanitation of our vehicles and premises.
- All staff have been trained in the safe handling of objects and will be wearing gloves and masks whilst handling equipment.
- We are adhering to social distancing policies in the workplace and washing hands as recommended.

Please note we are in absolutely NO WAY promoting social gatherings or parties. The hire of our inflatables is solely for members of the HOUSEHOLD ONLY.

In addition to the above Covid-19 conditions you must also read and agree to our standard T&C's below.

Bouncy Castle/Disco Dome

1. Bouncy castles have a height limit and a maximum number of bouncers at once. Please check the castle information panel for these details. Please ensure NO person over the height limit or number of bouncers is exceeded at any time.
2. NO food or drinks, face Paint's, silly string or party poppers are to be used on or near the bouncy castle on collection if the castle is not as clean as when delivered then there will be a cleaning charge of £30-£50 depending upon cleaning requirements.
3. All shoes, glasses, jewellery, badges MUST be removed before using the bouncy castle.
4. Strictly NO smoking or BBQ's on or near the bouncy castle/equipment. You will be held liable for any damages caused.
5. Climbing, hanging or sitting on walls is DANGEROUS and must not be allowed. No somersaults allowed.
6. A responsible ADULT must supervise the bouncy castle at all times.
7. Always ensure that the bouncy castle is not overcrowded and limit numbers according to the age and size of the children using it. Try to avoid large and small children from using it at the same time.
8. Always ensure that children are not pushing, colliding, fighting or behaving in a manner likely to injure or cause distress to others.
9. No pets, toys or sharp instruments are allowed on or near the bouncy castle.
10. If the bouncy castle is not being used for any part of the day, please switch the blower off at the mains. This will save you electric and reduce wear on our equipment.
11. Do not allow anyone to bounce on the front safety step as a child could easily bounce off the inflatable and get injured. The step is there to assist users in getting on or off the equipment only.
12. Ensure that no-one with a history of back or neck problems is allowed on the bouncy castle or anyone that is pregnant or feeling unwell/sick.
13. Do not allow anyone to be on the bouncy castle during inflation or deflation as this is DANGEROUS and could cause serious injury.
14. The bouncy castle should not be used if it becomes wet on the jumping area. Castles that have a rain cover can be used in light rain or a quick shower.

15. In the event of heavy rain and water on the jumping area, the bouncy castle MUST not be used but should be left inflated at all times. Any wetness, including bubbling on the stitched area (which is normal) can be dried with a soft bath towel once the rain stops.
16. The castle must ONLY be collected by the person/s whom delivered it and who are arranged at the time of delivery to collect. You MUST NOT allow collection by any other person/s as you will be liable.
17. In the event of strong winds the bouncy castle MUST be switched off. If left on it is DANGEROUS and could cause serious injury.

DISCLAIMER

Please note that all persons using this Bouncy Castle/Disco dome Equipment do so at their own risk.

The person/s hiring equipment will be responsible/liable for any damage or injury occurring from or as a result of misuse or reckless use.

These guidelines are for the safety of all people using this equipment, and it is the sole responsibility of the hirer to ensure they are fully adhered to at all times.

Our Company cannot accept any responsibility for any injury caused to anyone using this equipment contrary to these guidelines.

I have read the above agreement and fully understand and accept the conditions as above. I am aware that whilst in my care I am fully responsible for the equipment and will pay for any loss or damage that may occur, this will include the equipment being returned in an unacceptable condition ,i.e.: If it is in a dirty or muddy condition, I will be expected to pay an additional cleaning charge. I have checked with the operator that the equipment has been left in a safe and sound condition.

Signature_____

Date_____